

ICare Ministry
Exploratory Considerations

Shaping Questions

- What might 2025-2030 care ministry look like
- How to meet needs and not detract from evangelism and discipleship
- Which aspects covered by local church vs other agencies
- What staff involvement is required
- What capacities will encourage members of the body to step up
- How to balance efficient management with personal service

Mission / Objectives

- Mission complementing, not diluting, core focus
 - › Wrap-around care that rises (super)naturally from primarily pointing out Jesus as the Way, Truth, and Life
- Practical Objective(s)
 - › Marshal support spanning minor needs to crisis mitigation / recovery
 - › Efficient, effective, secure means of coordination

Traditional Pastoral Touchpoints

- Joys
 - } Births/Birthdays
 - } Weddings/anniversaries
 - } Graduations
 - } Occupation/residence changes
 - } Accomplishments
- Struggles
 - } Death
 - } Divorce
 - } Health (physical/mental/spritual)

Extended Care Opportunities

- Enhanced prayer coverage
 - } quick reaction, followup, transitional (to below)
- Popup needs
 - } material, logistic, instructive, ...
- Project
 - } single session, multi-phase
- Ongoing support

Case Management Model

- Situation capture/assessment
- Plan formation
- Responsibility delegation
- Action flow control
- Execution oversight
- Closure assessment

Partnering

- Churches
- NonProfits
- Government

Clearinghouse Database

- Categorization
 - › needs, resources, skills
- Population
 - › mass load, self-service, operational flow
- Access / sharing
 - › semi-public users, role-based staff, partners

Activity Steering

- Oversight / leadership
 - › on-staff director, process coordinator, technical lead, system administration, information management
- Scoped participation
 - › Flocks
 - › Demographic slices (youth/oldsters, singles, internationals, ...)
 - › Small groups

Need Ingest

- Interactive self-service
- Staffed aggregation/proxying
- Focused outreach

Phased Implementation

- Crawl/walk/run mentality
 - › Core/initial capability with limited pilot participation
 - › Structure and utility favored over “fancy” UI
- Functional roadmap
 - › Org/group structure and roles
 - › Contact Info
 - › Event Calendar
 - › Resource Cataloging
 - › Need Gathering
 - › Prayer Coverage
 - › Support Coordination
 - › Duty Slotting